

QUESTIONNAIRE

International Crime Victim Survey

**Face-to face/Corruption
2000**



**UNICRI
UNITED NATIONS INTERREGIONAL CRIME AND JUSTICE RESEARCH INSTITUTE**

The International Crime Victim Survey Questionnaire

Cities: Main survey (2000)

INTERVIEWER OBSERVATIONS

City
Size (population)

RESPNUM |_|_|_|_|

CODE INTERVIEWER |_|_|

REGION |__|__|__|

AREA

- (1) Higher status residential area
- (2) Middle status residential area
- (3) Lower status residential area

TYPE OF DWELLING

- (1) Flat/apartment/maisonette
- (2) House
- (3) "Shanties"
- (4) Institution (hospital,
house for the elderly)
- (5) Other

SEX OF INTERVIEWER

- (1) Male
- (2) Female

SUMMARY INFORMATION ABOUT RESPONDENT SELECTION AND PARTICIPATION

<<INTERVIEWER: TO BE FILLED IN EITHER AFTER COMPLETION OF THE INTERVIEW
OR UPON REFUSAL/IMPOSSIBILITY TO CARRY IT OUT>>

NUMBER OF VISITS (insert actual number) |__|

DECISION TO PARTICIPATE IN THE INTERVIEW

- (1) yes ---> GO TO MOTIVATION
- (2) no ---> GO TO REFUSED INTERVIEW

REFUSED INTERVIEW: REASONS FOR NOT PARTICIPATING

- (1) the address does not exist
- (2) no household address
- (3) nobody at home
- (4) household: refused because of lack of time
- (5) household: refused because of previous bad experiences
- (6) household: refused because does not participate in interviews in general
- (7) household: refused this interview because of the subject
- (8) other reasons (SPECIFY)

<<INCLUDE CASES WHETHER THE INTERVIEW WAS TERMINATED BEFORE ITS COMPLETION>>

MOTIVATION FOR PARTICIPATION

- (1) very good
- (2) good
- (3) bad

INTERVIEWER INTRODUCTION

- A. I am an interviewer from We are holding a survey at the request of the United Nations about the problems of crime.

The survey is part of an international projETC which is being done in many major countries. May I ask you a few questions? This interview won't take much of your time. Your answers will, of course, be treated confidentially and anonymously.

- B. << INT.: IF RESPONDENT IS SUSPICIOUS OR DOUBTFUL >>
If you want to check whether this survey is done for the United Nations or if you would like more information, I can give you the phone-number of someone at my office or at the office of the Police/Police Commissioner.
-

- C. << INT.: IF RESPONDENT ASKS FOR THAT NUMBER >>
His/her telephone is
-

- D. In order to determine which person in your household I should interview, I would like to know how many people there are in your household.

<< INT.: YOU MUST INCLUDE RESPONDENT AND ANY CHILDREN. NOTE THAT A HOUSEHOLD IS DEFINED AS PERSONS SHARING SAME ADDRESS AND EATING FROM THE SAME KITCHEN)

- (1) 1 person
 - (2) 2 persons
 - (3) 3 persons
 - (4) 4 persons
 - (5) 5 persons
 - (6) 6 persons
 - (7) 7 persons
 - (8) 8 persons
 - (9) 9 persons
 - (10) 10 persons or more
-

- E. And how many of these are aged 16 or over?

- (1) 1 person
 - (2) 2 persons
 - (3) 3 persons
 - (4) 4 persons
 - (5) 5 persons
 - (6) 6 persons
 - (7) 7 persons
 - (8) 8 persons
 - (9) 9 persons
 - (10) 10 persons or more
-

- F. Could I now interview the person in your household aged 16 or more whose birthday is next?
<< INT.: IF PERSON AVAILABLE: NOTE DOWN SEX OF SELETCED RESPONDENT >>

- (1) male
- (2) female

<< INT.: IF SAME PERSON AVAILABLE, GO TO QUESTION 1 >>
IF DIFFERENT PERSON, GO TO QUESTION H

- G. << INT.: IF NOT AVAILABLE >>
Can you tell me at what time I have the best chance of getting him/her?
-

- H. << INT.: IF SELETCED RESPONDENT IS DIFFERENT FROM THE FIRST PERSON CONTACTED IN THE HOUSEHOLD >>
I am an interviewer from We are holding a survey at the request of the United Nations about the problems of crime.

This survey is part of an international projETC which is being done in all major countries. May I ask you a few general questions? This interview won't take much of your time. Your answers will, of course, be treated confidentially and anonymously.

1. To start with, could you give me a little information about yourself and your household. This is to help us understand better the results of the survey. First of all, could you tell me the year in which you were born?
<< INT.: RECORD YEAR >>

19 | _ | _ |

2. How long have you yourself lived in this area?

- (1) less than one year
 - (2) one year - less 5 years
 - (3) 5 years - less 10 years
 - (4) 10 years or more
-

3. May I ask your marital status?

- (1) single
 - (2) married
 - (3) living with someone as a couple
 - (4) divorced/separated
 - (5) widow/widower
-

4. How would you define your level of education?

- (1) no education ---> GO TO Q5
 - (2) less than primary
 - (3) primary
 - (4) secondary
 - (5) college
 - (6) higher education/university
-

4a. How many years of formal school and any higher education did you have?

<< INT.: RECORD NUMBER OF YEARS >>

<< INT.: COUNT PRIMARY SCHOOL, SECONDARY SCHOOL, COLLEGE AND UNIVERSITY COURSES >>

| _ | _ |

5. How would you describe your current occupational position. Are you working, keeping house, going to school or college? Or are you retired, unemployed but looking for work?

- (1) working
- (2) looking for work (unemployed)
- (3) keeping home (homemaker)
- (4) retired, disabled
- (5) going to school/college
- (6) other (SPECIFY)

6. Could you please tell me whether the income of your whole household, after deductions for tax etc., is below or above <median income - xxx>.
<< INT.: TAKE INTO ACCOUNT THE NET INCOME, IE, THE AMOUNT PEOPLE GET ON THEIR PAYCHECK)

- (1) below xxx ---> GO TO Q6a
- (2) above xxx ---> GO TO Q6b
- (3) don't know ---> GO TO Q6c

6a. Is it higher or lower than <bottom 24% limit - yyy>?

- (1) higher than yyy ---> GO TO Q6d
- (2) lower than yyy ---> GO TO Q6d
- (3) don't know ---> GO TO Q6d

6b. Is it higher or lower than <upper 24% limit - zzz>?

- (1) higher than zzz ---> GO TO Q6d
- (2) lower than zzz ---> GO TO Q6d
- (3) don't know ---> GO TO Q6d

6c. Could I ask you how well-off your household is. Do you consider the household to be:
<< INT. READ OUT >>

- (1) considerably/a lot better off than most households
- (2) slightly better off than most households
- (3) slightly worse off than most households
- (4) considerably/a lot worse off than most households

6d. How do you feel about the level of your household income.
Are you satisfied with it, fairly satisfied, dissatisfied or very dissatisfied?

- (1) satisfied
- (2) fairly satisfied
- (3) dissatisfied
- (4) very dissatisfied

7. To what religious group do you consider yourself to belong?

- (1) religious group 1 1
- (2) religious group 2 2
- (3) religious group 3 3
- (4) religious group 4 4
- (5) religious group 5 5
- (6) religious group 6 6
- (7) religious group 7
- (8) religious group 8
- (9) religious group 9
- (10) religious group 0
- (11) other
- (12) none

8. I now want to turn to the subject of crime. Has the topic of crime come up in any conversation you have had with your family, friends or colleagues in the last two weeks?

- (1) yes ---> GO TO Q8a
- (2) no ---> GO TO Q9

8a. What was it that you talked about?

.....
.....
.....

9. I now want to ask you about crimes you or your household may have experienced during the past five years. Please note I am only interested in offences which you and people who live with you have experienced. It is sometimes difficult to remember such incidents so I will read the questions slowly and I would like you to think carefully about them. I shall start with some questions about crimes involving cars, and so I need to ask you about car ownership.

OWNERSHIP OF CARS

Over the past five years, has anyone in your household had for private use any car, van or truck?

- (1) yes ---> GO TO Q9a
- (2) no ---> GO TO Q13

9a. IF YES. How many most of the time?

<< INT.: COUNT TOTAL NUMBER OF VEHICLES OWNED AT THE SAME TIME >>

- (1) one
- (2) two
- (3) three
- (4) four
- (5) five or more

THEFT OF CARS

10. << INT.: IF CARS/VAN/TRUCKS >>

Over the past five years have you or other members of your household had any of their cars/vans/trucks stolen? Please take your time to think about it.

- (1) yes ---> GO TO Q10a
- (2) no ---> GO TO Q11
- (3) don't know ---> GO TO Q11

10a. When did this happen? Was this ... << INT.: READ OUT >>

- (1) this year ---> GO TO Q11
- (2) last year (1999) ---> GO TO Q10b
- (3) before then ---> GO TO Q11
- (4) don't know/can't remember ---> GO TO Q11

10b. << INT.: IF 1999 >> How often did it happen in 1999?

- (1) once
- (2) twice
- (3) three times
- (4) four times
- (5) five times or more
- (6) don't know

THEFT FROM CARS

11. Over the past five years have you or have members of your household been the victim of a theft of a car radio, or something else which was left in your car, or theft of a part of the car, such as a car mirror or wheel?

<<INT.: VANDALISM MUST NOT BE REPORTED HERE, BUT UNDER QUESTION 12; IF THE CAR ITSELF WAS STOLEN AS WELL AS THINGS FROM THE CAR, THESE THEFTS MUST NOT BE REPORTED HERE >>

- (1) yes ---> GO TO Q11a
- (2) no ---> GO TO Q12
- (3) don't know ---> GO TO Q12

11a. When did this happen? Was this ... << INT.: READ OUT >>

- (1) this year ---> GO TO Q12
- (2) last year (1999) ---> GO TO Q11b
- (3) before then ---> GO TO Q12
- (4) don't know/can't remember ---> GO TO Q12

11b. << INT.: IF 1999 >> How often did it happen in 1999?

- (1) once
- (2) twice
- (3) three times
- (4) four times
- (5) five times or more
- (6) don't know

CAR VANDALISM

12. Apart from thefts, have parts of any of the cars/vans/trucks belonging to your household been deliberately damaged (vandalized) over the past five years?

<< INT.: IF PERSON THINKS THE DAMAGE WAS DELIBERATE, IT WILL COUNT.
TRAFFIC ACCIDENTS SHOULD NOT BE REPORTED >>

- (1) yes ---> GO TO Q12a
- (2) no ---> GO TO Q13
- (3) don't know ---> GO TO Q13

12a. When did this happen? Was this ... << INT.: READ OUT >>

- (1) this year ---> GO TO Q13
- (2) last year (1999) ---> GO TO Q12b
- (3) before then ---> GO TO Q13
- (4) don't know/can't remember ---> GO TO Q13

12b. << INT.: IF 1999 >> How often did it happen in 1999?

- (1) once
- (2) twice
- (3) three times
- (4) four times
- (5) five times or more
- (6) don't know

OWNERSHIP OF MOTORCYCLES

13. Has anyone in your household owned a moped, motor scooter, or motorcycle over the past five years?

- (1) yes ---> GO TO Q13a
- (2) no ---> GO TO Q15

13a. IF YES. How many most of the time?

<< INT.: COUNT TOTAL NUMBER OF MOTORCYCLES OWNED AT THE SAME TIME >>

- (1) one
- (2) two
- (3) three
- (4) four
- (5) five or more

THEFT OF MOPED, MOTOR SCOOTER, MOTORCYCLE

14. Over the past five years have you or other members of your household had any of their mopeds/scooters/motorcycles stolen?

- (1) yes ---> GO TO Q14a
- (2) no ---> GO TO Q15
- (3) don't know ---> GO TO Q15

14a. When did this happen? Was this ... << INT.: READ OUT >>

- (1) this year ---> GO TO Q15
- (2) last year (1999) ---> GO TO Q14b
- (3) before then ---> GO TO Q15
- (4) don't know/can't remember ---> GO TO Q15

14b. << INT.: IF 1999 >> How often did it happen in 1999?

- (1) once
- (2) twice
- (3) three times
- (4) four times
- (5) five times or more
- (6) don't know

OWNERSHIP OF BICYCLES

15. Has anyone in your household owned a bicycle over the past five years?

- (1) yes ---> GO TO Q15a
 - (2) no ---> GO TO Q17
-

15a. IF YES. How many most of the time?

<< INT.: COUNT TOTAL NUMBER OF BICYCLES OWNED AT THE SAME TIME >>

- (1) one
 - (2) two
 - (3) three
 - (4) four
 - (5) five or more
-

THEFT OF BICYCLES

16. Over the past five years have you or other members of your household had any of their bicycles stolen?

<< INT.: INCLUDE CHILDREN'S BICYCLES >>

- (1) yes ---> GO TO Q16a
 - (2) no ---> GO TO Q17
 - (3) don't know ---> GO TO Q17
-

16a. When did this happen? Was this ... << INT.: READ OUT >>

- (1) this year ---> GO TO Q17
 - (2) last year (1999) ---> GO TO Q16b
 - (3) before then ---> GO TO Q17
 - (4) don't know/can't remember ---> GO TO Q17
-

16b. << INT.: IF 1999 >> How often did it happen in 1999?

- (1) once
 - (2) twice
 - (3) three times
 - (4) four times
 - (5) five times or more
 - (6) don't know
-

ALL RESPONDENTS

BURGLARY

17. Over the past five years, did anyone actually get into your house or flat without permission and steal or try to steal something? I am not including here thefts from garages, sheds or lock-ups.

<< INT.: INCLUDE CELLARS, DO NOT COUNT BURGLARIES IN SECOND HOUSES >>

- (1) yes ---> GO TO Q17a
 - (2) no ---> GO TO Q18
 - (3) don't know ---> GO TO Q18
-

17a. When did this happen? Was this ... << INT.: READ OUT >>

- (1) this year ---> GO TO Q18
 - (2) last year (1999) ---> GO TO Q17b
 - (3) before then ---> GO TO Q18
 - (4) don't know/can't remember ---> GO TO Q18
-

17b. << INT.: IF 1999 >> How often did it happen in 1999?

- (1) once
 - (2) twice
 - (3) three times
 - (4) four times
 - (5) five times or more
 - (6) don't know
-

ATTEMPTED BURGLARY

18. Apart from this, over the past five years, do you have any evidence that someone tried to get into your house or flat unsuccessfully. For example, damage to locks, doors or windows, or scratches around the lock?

- (1) yes ---> GO TO Q18a
 - (2) no ---> GO TO Q19
 - (3) don't know ---> GO TO Q19
-

18a. When did this happen? Was this ... << INT.: READ OUT >>

- (1) this year ---> GO TO Q19
 - (2) last year (1999) ---> GO TO Q18b
 - (3) before then ---> GO TO Q19
 - (4) don't know/can't remember ---> GO TO Q19
-

18b. << INT.: IF 1999 >> How often did it happen in 1999?

- (1) once
 - (2) twice
 - (3) three times
 - (4) four times
 - (5) five times or more
 - (6) don't know
-

ALL RESPONDENTS

Next I want to ask you some questions about what may have happened to you personally. Things that you have mentioned already or which happened to other members of your household must not be mentioned now.

ROBBERY

19. Over the past five years has anyone taken something from you, by using force, or threatening you? Or did anyone try to do so?

<< INT.: PICKPOCKETING MUST BE REPORTED UNDER Q20 >>

- | | | |
|----------------|-----|------------|
| (1) yes | --- | GO TO Q19a |
| (2) no | --- | GO TO Q20 |
| (3) don't know | --- | GO TO Q20 |

-
- 19a. When did this happen? Was this ... << INT.: READ OUT >>

- | | | |
|-------------------------------|-----|------------|
| (1) this year | --- | GO TO Q20 |
| (2) last year (1999) | --- | GO TO Q19b |
| (3) before then | --- | GO TO Q20 |
| (4) don't know/can't remember | --- | GO TO Q20 |

-
- 19b. << INT.: IF 1999 >> How often did it happen in 1999?

- | |
|------------------------|
| (1) once |
| (2) twice |
| (3) three times |
| (4) four times |
| (5) five times or more |
| (6) don't know |

PERSONAL THEFTS

<< INT.: READ SLOWLY >>

20. Apart from theft involving force, there are many other types of theft of personal property, such as pickpocketing or the theft of a purse, wallet, clothing, jewellery, sports equipment at one's work, at school, in a pub, on public transport, on the beach or in the street. Over the past five years, have you personally been the victim of any of these thefts?

- | | | |
|----------------|-----|------------|
| (1) yes | --- | GO TO Q20a |
| (2) no | --- | GO TO Q21 |
| (3) don't know | --- | GO TO Q21 |

-
- 20a. When did this happen? Was this ... << INT.: READ OUT >>

- | | | |
|-------------------------------|-----|------------|
| (1) this year | --- | GO TO Q21 |
| (2) last year (1999) | --- | GO TO Q20b |
| (3) before then | --- | GO TO Q21 |
| (4) don't know/can't remember | --- | GO TO Q21 |

-
- 20b. << INT.: IF 1999 >> How often did it happen in 1999?

- | |
|------------------------|
| (1) once |
| (2) twice |
| (3) three times |
| (4) four times |
| (5) five times or more |
| (6) don't know |
-

ALL RESPONDENTS

I would now like to ask you some questions about crimes of violence of which you personally may have been the victim.

SEXUAL OFFENCES

WOMEN ONLY, MEN GO TO Q22

21. First, a rather personal question. People sometimes grab, touch or assault others for sexual reasons in a really offensive way. This can happen either at home or elsewhere, for instance in a pub, the street, at school, on public transport, in cinemas, on the beach or at one's workplace.
Over the past five years has anyone done this to you? Please take your time to think about it.
<< INT.: INCLUDE DOMESTIC SEXUAL ABUSE >>

- | | | |
|----------------|-----|------------|
| (1) yes | --- | GO TO Q21a |
| (2) no | --- | GO TO Q22 |
| (3) don't know | --- | GO TO Q22 |

21a. When did this happen? Was this ... << INT.: READ OUT >>

- | | | |
|-------------------------------|-----|------------|
| (1) this year | --- | GO TO Q22 |
| (2) last year (1999) | --- | GO TO Q21b |
| (3) before then | --- | GO TO Q22 |
| (4) don't know/can't remember | --- | GO TO Q22 |

21b. << INT.: IF 1999 >> How often did it happen in 1999?

- | |
|------------------------|
| (1) once |
| (2) twice |
| (3) three times |
| (4) four times |
| (5) five times or more |
| (6) don't know |
-

ASSAULTS/THREATS

ALL RESPONDENTS

22. Apart from the incidents just covered, have you over the past five years been personally attacked or threatened by someone in a way that really frightened you either at home or elsewhere, such as in a pub, in the street, at school, on public transport, on the beach, or at your workplace?

<< INT.: INCLUDE HERE DOMESTIC ASSAULTS AND SEXUAL VIOLENCE AGAINST MEN, IF MENTIONED BY RESPONDENT >>

(1) yes	---> GO TO Q22b
(2) no	---> GO TO Q22a
(3) don't know	---> GO TO Q22a

22a. Take your time to consider. An incident of this sort might also have involved your partner, family member or a close friend. So apart from incidents already covered, have you in the past five years been personally attacked or threatened by someone you know in a way that really frightened you?

- 1) Yes ---> GO TO Q22b
- 2) No ---> TO CODING SHEET
- 3) don't know ---> TO CODING SHEET
- 4) refusal ---> TO CODING SHEET

22b. When did this happen? Was this ... << INT.: READ OUT >>

(1) this year	---> TO CODING SHEET
(2) last year (1999)	---> GO TO Q22c
(3) before then	---> TO CODING SHEET
(4) don't know/can't remember	---> TO CODING SHEET

22c. << INT.: IF 1999 >> How often did it happen in 1999?

(1) once
(2) twice
(3) three times
(4) four times
(5) five times or more
(6) don't know

<< INT.: GO TO INTERVIEWER OFFENCE CODING SHEET >>

INTERVIEWER:

CHECK EACH OFFENCE ONE BY ONE AND NOTE DOWN ON OFFENCE CODING SHEET.

IF VICTIM WITHIN 5 YEARS, GO TO QUESTION AS INDICATED IN LAST COLUMN.

eg, If victim of car theft, go to Q 23.

IF VICTIM WITHIN LAST FIVE YEARS OF MORE THAN ONE OFFENCE, WORK THROUGH QUESTIONS IN ORDER

eg, If victim of bicycle theft and a robbery, go to Q27 and work through to Q27b.
Then, checking this sheet again, go to Q30 and work through to Q30p.

AFTER CHECKING ALL THROUGH THIS CODING SHEET AND COMPLETING DETAILS OF ALL OFFENCES,
GO TO Q34.

Could I now go back to ask you about the crimes you said that happened to you or your household.

VICTIMS OF THEFT OF CAR (yes at Q10)

<< INT.: IF VICTIM MORE THAN ONCE, ASK ABOUT THE LAST TIME WITHIN THE PAST FIVE YEARS THAT THIS EVER HAPPENED >>

23. First of all you mentioned the theft of a car within the last five years. (The last time) did this incident happen at your own home, near your own home, at work, elsewhere in your city or local area, elsewhere in the country or abroad?

<< INT. IF VICTIM MORE THAN ONCE IN THE PAST FIVE YEARS, ASK ABOUT THE LAST TIME IT HAPPENED>>

<< INT. INCLUDE INCIDENTS THAT TOOK PLACE IN GARAGES, SHEDS, DRIVEWAYS, ETC. AS CODE 1 >>

- 1) at home
- 2) near own home
- 3) at the workplace
- 4) elsewhere in the city or local area
- 5) elsewhere in the country
- 6) abroad
- 7) don't know

23a. (The last time) was the car/van ever recovered?

- (1) yes
- (2) no
- (3) don't know

23b. (The last time) did you or anyone else report the incident to the police?

- (1) yes
- (2) no
- (3) don't know

23c. Taking everything into account, how serious was the incident for you or your household. Was it very serious, somewhat serious, or not very serious?

- (1) very serious
 - (2) somewhat serious
 - (3) not very serious
- CHECK OFFENSE
CODING SHEET

VICTIMS OF THEFT FROM CAR (yes at Q11)

<< INT.: IF VICTIM MORE THAN ONCE, ASK ABOUT THE LAST TIME WITHIN THE PAST FIVE YEARS THAT THIS EVER HAPPENED >>

24. You said you had been the victim of a theft from a car within the last five years. (The last time) did this incident happen at your own home, near your own home, at work, elsewhere in your city or local area, elsewhere in the country or abroad?

<< INT. IF VICTIM MORE THAN ONCE IN THE PAST FIVE YEARS, ASK ABOUT THE LAST TIME IT HAPPENED>>

<< INT. INCLUDE INCIDENTS THAT TOOK PLACE IN GARAGES, SHEDS, DRIVEWAYS, ETC. AS CODE 1 >>

- 1) at home
- 2) near own home
- 3) at the workplace
- 4) elsewhere in the city or local area
- 5) elsewhere in the country
- 6) abroad
- 7) don't know

24a. (The last time) did you or anyone else report that incident to the police?

- | | | |
|----------------|-----|------------|
| (1) yes | --- | GO TO 24b |
| (2) no | --- | GO TO Q24e |
| (3) don't know | --- | GO TO Q24f |

<< INT. IF YES, NOTE WHETHER THE REPORT WAS MADE BY THE RESPONDENT OR SOMEBODY ELSE AND ADJUST QUESTION ACCORDINGLY>>

24b.<< INT.: IF YES >> Why did you (they) report it to the police?

<< INT.: MULTIPLE RESPONSES ALLOWED >>

<< INT.: IF NO CLEAR ANSWER: Can you tell me a little more?

- (1) To recover property
- (2) For insurance reasons
- (3) Crimes should be reported/serious event
- (4) Wanted offender to be caught/punished
- (5) To stop it happening again
- (6) To get help
- (7) Other

24c. On the whole, were you (were they) satisfied with the way the police dealt with your (their) report?

- | | | |
|-----------------------|-----|------------|
| (1) yes (satisfied) | --- | GO TO Q24f |
| (2) no (dissatisfied) | --- | GO TO Q24d |
| (3) don't know | --- | GO TO Q24f |

24d.<< INT.: IF DISSATISFIED (Q24c = 2)

For what reason were you (they) dissatisfied? You can give more than one reason.

- (1) didn't do enough
- (2) were not interested
- (3) didn't find or apprehend the offender
- (4) didn't recover my property (goods)
- (5) didn't keep me properly informed
- (6) didn't treat me corrETCly/were impolite
- (7) were slow to arrive
- (8) other reasons (PLEASE SPECIFY)
-
- (9) don't know

GO TO Q24f

24e. << INT.: IF NOT >> Why didn't you or no-one else report it?

<< INT.: MULTIPLE RESPONSES ALLOWED >>

<< INT.: IF NO CLEAR ANSWER: Can you tell me a little more?

- (1) not serious enough/no loss/kid's stuff
- (2) solved it myself/perpetrator known to me
- (3) inappropriate for police/police not necessary
- (4) reported to other public or private agencies
- (5) my family solved it

- (6) no insurance
 - (7) police could do nothing/lack of proof
 - (8) police won't do anything about it
 - (9) fear/dislike of the police/no involvement wanted with police
 - (10) didn't dare (for fear of reprisal)
 - (11) other reasons (SPECIFY)
.....
 - (12) don't know
-

24f. Taking everything into account, how serious was the incident for you or your household.
Was it very serious, somewhat serious, or not very serious?

- (1) very serious
 - (2) somewhat serious
 - (3) not very serious
- CHECK OFFENSE
CODING SHEET

VICTIMS OF DAMAGE/VANDALISM TO CAR (yes at Q12)

<< INT.: IF VICTIM MORE THAN ONCE, ASK ABOUT THE LAST TIME WITHIN THE PAST FIVE YEARS THAT THIS EVER HAPPENED >>

25. The damage that you mentioned was done to your vehicle in the last five years. (The last time) did this incident happen at your own home, near your own home, at work, elsewhere in your city or local area, elsewhere in the country or abroad?

<< INT. IF VICTIM MORE THAN ONCE IN THE PAST FIVE YEARS, ASK ABOUT THE LAST TIME IT HAPPENED >>

<< INT. INCLUDE INCIDENTS THAT TOOK PLACE IN GARAGES, SHEDS, DRIVEWAYS, ETC. AS CODE 1 >>

- 1) at home
- 2) near own home
- 3) at the workplace
- 4) elsewhere in the city or local area
- 5) elsewhere in the country
- 6) abroad
- 7) don't know

25a. (The last time) did you or anyone else report the incident to the police?

- (1) yes
- (2) no
- (3) don't know

25b. Taking everything into account, how serious was the incident for you or your household?
Was it very serious, somewhat serious, or not very serious?

- (1) very serious
- (2) somewhat serious
- (3) not very serious

CHECK OFFENSE
CODING SHEET

VICTIMS OF THEFT OF MOTOR SCOOTERS/ MOTORCYCLES (yes at Q14)

<< INT.: IF VICTIM MORE THAN ONCE, ASK ABOUT THE LAST TIME WITHIN THE PAST FIVE YEARS THAT THIS EVER HAPPENED >>

26. You mentioned that you have been the victim of a theft of a motor scooter/ motor cycle within the past five years.
(The last time) did this incident happen at your own home, near your own home, at work, elsewhere in your city or local area, elsewhere in the country or abroad?

<< INT. IF VICTIM MORE THAN ONCE IN THE PAST FIVE YEARS, ASK ABOUT THE LAST TIME IT HAPPENED>>

<< INT. INCLUDE INCIDENTS THAT TOOK PLACE IN GARAGES, SHEDS, DRIVEWAYS, ETC. AS CODE 1 >>

- 1) at home
- 2) near own home
- 3) at the workplace
- 4) elsewhere in the city or local area
- 5) elsewhere in the country
- 6) abroad
- 7) don't know

26a. (The last time) did you or anyone else report the incident to the police?

- (1) yes
- (2) no
- (3) don't know

26b. Taking everything into account, how serious was the incident for you or your household?
Was it very serious, somewhat serious, or not very serious?

- (1) very serious
- (2) somewhat serious
- (3) not very serious

CHECK OFFENSE
CODING SHEET

VICTIMS OF THEFT OF BICYCLES (yes at Q16)

<< INT.: IF VICTIM MORE THAN ONCE, ASK ABOUT THE LAST TIME WITHIN THE PAST FIVE YEARS THAT THIS EVER HAPPENED >>

27. The bicycle theft that you mentioned over the past five years.
(The last time) did this incident happen at your own home, near your own home, at work, elsewhere in your city or local area, elsewhere in the country or abroad?

<< INT. IF VICTIM MORE THAN ONCE IN THE PAST FIVE YEARS, ASK ABOUT THE LAST TIME IT HAPPENED>>

<< INT. INCLUDE INCIDENTS THAT TOOK PLACE IN GARAGES, SHEDS, DRIVEWAYS, ETC. AS CODE 1 >>

- 1) at home
- 2) near own home
- 3) at the workplace
- 4) elsewhere in the city or local area
- 5) elsewhere in the country
- 6) abroad
- 7) don't know

27a. (The last time) did you or anyone else report the incident to the police?

- (1) yes
- (2) no
- (3) don't know

27b. Taking everything into account, how serious was the incident for you or your household?
Was it very serious, somewhat serious, or not very serious?

- (1) very serious
 - (2) somewhat serious
 - (3) not very serious
- CHECK OFFENSE
CODING SHEET

VICTIMS OF BURGLARY (yes at Q17)

<< INT.: IF VICTIM MORE THAN ONCE, ASK ABOUT THE LAST TIME WITHIN THE PAST FIVE YEARS THAT THIS EVER HAPPENED >>

28. You said a burglar got into your home without permission in the last five years. (The last time) was anything actually stolen?

- (1) yes ---> GO TO Q28a
- (2) no ---> GO TO Q28c

28a. What was stolen? << INT.: RECORD >>

.....
.....
.....
.....

28b. (If something stolen) What do you estimate roughly was the value of the property stolen?
<< INT.: WRITE IN COST, EVEN IF ONLY A ROUGH ESTIMATE - IF THE RESPONDENT IS UNCLEAR, ASK FOR THE REPLACEMENT VALUE >>

.....

28c. (The last time) was there any damage done?

- (1) yes ---> GO TO Q28d
- (2) no ---> GO TO Q28e

28d. (If something damaged) What do you estimate roughly was the value of the property damaged?
<< INT.: WRITE IN COST, EVEN IF ONLY A ROUGH ESTIMATE >>

.....

28e. (The last time) did you or anyone else report the incident to the police?

- (1) yes ---> GO TO Q28f
- (2) no ---> GO TO Q28i
- (3) don't know ---> GO TO Q28j

<< INT. IF YES, NOTE WHETHER THE REPORT WAS MADE BY THE RESPONDENT OR SOMEBODY ELSE AND ADJUST QUESTION ACCORDINGLY>>

28f.<< INT.: IF YES >> Why did you (they) report it to the police?
<< INT.: MULTIPLE RESPONSES ALLOWED >>
<< INT.: IF NO CLEAR ANSWER: Can you tell me a little more?

- (1) To recover property
- (2) For insurance reasons
- (3) Crimes should be reported/serious event
- (4) Wanted offender to be caught/punished
- (5) To stop it happening again
- (6) To get help
- (7) Other

28g. On the whole, were you (were they) satisfied with the way the police dealt with your (their) report?

- (1) yes (satisfied) ---> GO TO Q28j
- (2) no (dissatisfied) ---> GO TO Q28h
- (3) don't know ---> GO TO Q28j

28h.<< INT.: IF DISSATISFIED (Q28g = 2)

For what reason were you (they) dissatisfied? You can give more than one reason.

- (1) didn't do enough
- (2) were not interested
- (3) didn't find or apprehend the offender
- (4) didn't recover my property (goods)
- (5) didn't keep me properly informed
- (6) didn't treat me corrETCly/were impolite
- (7) were slow to arrive
- (8) other reasons (PLEASE SPECIFY)
-
- (9) don't know

28i. << INT.: IF NOT >> Why didn't you or no-one else report it?

<< INT.: MULTIPLE RESPONSES ALLOWED >>

<< INT.: IF NO CLEAR ANSWER: Can you tell me a little more?

- (1) not serious enough/no loss/kid's stuff
- (2) solved it myself/perpetrator known to me
- (3) inappropriate for police/police not necessary
- (4) reported to other public or private agencies
- (5) my family solved it
- (6) no insurance
- (7) police could do nothing/lack of proof
- (8) police won't do anything about it
- (9) fear/dislike of the police/no involvement wanted with police
- (10) didn't dare (for fear of reprisal)
- (11) other reasons (SPECIFY)
-
- (12) don't know

28j. Taking everything into account, how serious was the incident for you or your household?

Was it very serious, somewhat serious, or not very serious?

- (1) very serious
- (2) somewhat serious
- (3) not very serious

28k. In some countries, agencies have been set up to help victims of crime by giving information, or practical or emotional support. Did you get help from such a specialised agency?

- (1) yes --> GO TO CODING SHEET
- (2) no --> GO TO Q28l

28l. Do you feel the services of a specialised agency to help victims of crime would have been useful for you?

- (1) no, not useful
- (2) yes, useful
- (3) don't know

CHECK OFFENSE
CODING SHEET

VICTIMS OF ATTEMPTED BURGLARY (yes at Q18)

<< INT.: IF VICTIM MORE THAN ONCE, ASK ABOUT THE LAST TIME WITHIN THE PAST FIVE YEARS THAT THIS EVER HAPPENED >>

29. You said a burglar tried to get into your home in the last five years.
(The last time) did you or anyone else report the incident to the police?

- (1) yes
- (2) no
- (3) don't know

29a. Taking everything into account, how serious was the incident for you or your household?
Was it very serious, somewhat serious, or not very serious?

- (1) very serious
- (2) somewhat serious
- (3) not very serious

CHECK OFFENSE
CODING SHEET

VICTIMS OF ROBBERY (yes at Q19)

<< INT.: IF VICTIM MORE THAN ONCE, ASK ABOUT THE LAST TIME WITHIN THE PAST FIVE YEARS THAT THIS EVER HAPPENED >>

30. The theft involving force that had happened to you in the last five years. (The last time) did this incident happen in your own home, near your own home, at work, elsewhere in your city or local area, elsewhere in the country or abroad?

<< INT. IF VICTIM MORE THAN ONCE IN THE PAST FIVE YEARS, ASK ABOUT THE LAST TIME IT HAPPENED>>

- 1) in own home
- 2) near own home
- 3) at the workplace
- 4) elsewhere in the city or local area
- 5) elsewhere in the country
- 6) abroad
- 7) don't know

30a. (The last time) How many people were involved in committing this offence?

- (1) one person
- (2) two people
- (3) three or more people
- (4) don't know

30b. (About the last incident) Did you know the offender(s) by name or by sight?

<< INT.: IF MORE THAN ONE OFFENDER, COUNT AS KNOWN, IF AT LEAST ONE KNOWN >>

- (1) did not know offender(s)
- (2) known by sight only
- (3) know by name
- (4) did not see offender

30c. Did (any of) the offender(s) have a knife, a gun, another weapon or something used as a weapon?

- (1) yes ---> GO TO Q30d
- (2) no ---> GO TO Q30g
- (3) don't know ---> GO TO Q30g

30d. (If weapon) What was it? << INT.: READ OUT >>

- (1) knife ---> GO TO Q30f
- (2) gun ---> GO TO Q30e
- (3) other weapon/stick ---> GO TO Q30f
- (4) something used as a weapon ---> GO TO Q30f
- (5) don't know ---> GO TO Q30f

30e - Was it a handgun or a long gun?

<<INT. LONG GUNS INCLUDE SHOTGUNS, RIFLES OR MACHINEGUNS>>

- 1) handgun
- 2) long gun (shotgun, rifle, machinegun)
- 3) don't know

30f. Was the weapon actually used?

- (1) yes
- (2) no
- (3) don't know

30g. Did the offender actually steal something from you?

- (1) yes
- (2) no

30h. (The last time) did you or anyone else report the incident to the police?

- (1) yes ---> GO TO Q30i
- (2) no ---> GO TO Q30l
- (3) don't know ---> GO TO Q30n

<< INT. IF YES, NOTE WHETHER THE REPORT WAS MADE BY THE RESPONDENT OR SOMEBODY ELSE AND ADJUST QUESTION ACCORDINGLY>>

30i. Why did you (they) report it to the police?

<< INT.: MULTIPLE RESPONSES ALLOWED >>

<< INT.: IF NO CLEAR ANSWER: Can you tell me a little more?

- (1) To recover property
- (2) For insurance reasons
- (3) Crimes should be reported/serious event
- (4) Wanted offender to be caught/punished
- (5) To stop it happening again
- (6) To get help
- (7) Other

30j. On the whole, were you (were they) satisfied with the way the police dealt with your (their) report?

- (1) yes (satisfied) ---> GO TO Q30n
- (2) no (dissatisfied) ---> GO TO Q30k
- (3) don't know ---> GO TO Q30n

30k. << INT.: IF DISSATISFIED (Q30j = 2)

For what reasons were you (they) dissatisfied? You can give more than one reason.

- (1) didn't do enough
- (2) were not interested
- (3) didn't find or apprehend the offender
- (4) didn't recover my property (goods)
- (5) didn't keep me properly informed
- (6) didn't treat me correctly/were impolite
- (7) were slow to arrive
- (8) other reasons (PLEASE SPECIFY)
-
- (9) don't know

30l. << INT.: IF NOT >> Why didn't you report it?

<< INT.: MULTIPLE RESPONSES ALLOWED >>

<< INT.: IF NO CLEAR ANSWER: Can you tell me a little more?

- (1) not serious enough/no loss/kid's stuff
- (2) solved it myself/perpetrator known to me
- (3) inappropriate for police/police not necessary
- (4) reported to other public or private agencies
- (5) my family solved it
- (6) no insurance
- (7) police could do nothing/lack of proof
- (8) police won't do anything about it
- (9) fear/dislike of the police/no involvement wanted with police
- (10) didn't dare (for fear of reprisal)
- (11) other reasons (SPECIFY)
-
- (12) don't know

30m. Can I just check then, (the last time) did you or anyone else report it to any public or private agency?

- (1) yes
- (2) no
- (3) don't know

30n. Taking everything into account, how serious was the incident for you?
Was it very serious, somewhat serious, or not very serious?

- (1) very serious
 - (2) somewhat serious
 - (3) not very serious
-

30o. In some countries, agencies have been set up to help victims of crime by giving information, or practical or emotional support. Did you get help from such a specialised agency?

- (1) yes --> GO TO CODING SHEET
 - (2) no --> GO TO Q30p
-

30p. Do you feel the services of a specialised agency to help victims of crime would have been useful for you?

- (1) no, not useful
 - (2) yes, useful
 - (3) don't know
-

CHECK OFFENSE
CODING SHEET

VICTIMS OF THEFT OF PERSONAL PROPERTY (yes at Q20)

<< INT.: IF VICTIM MORE THAN ONCE, ASK ABOUT THE LAST TIME WITHIN THE PAST FIVE YEARS THAT THIS EVER HAPPENED >>

31. The theft of personal property that you mentioned that happened to you in the last five years. (The last time) did this incident happen in your own home, near your own home, at work, elsewhere in your city or local area, elsewhere in the country or abroad?

<< INT. IF VICTIM MORE THAN ONCE IN THE PAST FIVE YEARS, ASK ABOUT THE LAST TIME IT HAPPENED>>

- 1) in own home
- 2) near own home
- 3) at the workplace
- 4) elsewhere in the city or local area
- 5) elsewhere in the country
- 6) abroad
- 7) don't know

31a. (The last time) Were you holding or carrying what was stolen (eg, was it a case of pickpocketing?)

- (1) yes
- (2) no

31b. (The last time) did you or anyone else report that incident to the police?

- (1) yes
- (2) no
- (3) don't know

31c. Taking everything into account, how serious was the incident for you.
Was it very serious, somewhat serious, or not very serious?

- (1) very serious
- (2) somewhat serious
- (3) not very serious

CHECK OFFENSE
CODING SHEET

VICTIMS OF SEXUAL OFFENCES (yes at Q21)

(WOMEN ONLY)

<< INT.: IF VICTIM MORE THAN ONCE, ASK ABOUT THE LAST TIME WITHIN THE PAST FIVE YEARS THAT THIS EVER HAPPENED).

32. You mentioned that you had been a victim of a sexual offence in the past five years. Could I ask you, (The last time) did this incident happen in your own home, near your own home, at work, elsewhere in your town or city or local, area, elsewhere in the country or abroad?

- (1) in own home
- (2) near own home
- (3) at the workplace
- (4) elsewhere in the city or local area
- (5) elsewhere in the country
- (6) abroad
- (7) don't know

32a. (The last time) How many people were involved in committing the offence?

- (1) one person
- (2) two people
- (3) three or more people
- (4) don't know

32b. (About the last incident) Did you know the offender(s) by name or by sight?

<< INT.: IF MORE THAN ONE OFFENDER, COUNT AS KNOWN, IF AT LEAST ONE KNOWN >>

- (1) did not know offender(s) ---> GO TO Q32d
- (2) known by sight only ---> GO TO Q32d
- (3) know by name ---> GO TO Q32c

32c. (Only if known by name)

Were any of them your spouse, ex-spouse, partner, ex-partner, boyfriend, ex-boyfriend, a relative or a close friend or was it someone you work with?

<< INT. MEANS RELATIONSHIP AT TIME OF THE OFFENCES>>

<<IF UNCLEAR, PROBE WHETHER EX-SPOUSE, EX-PARTNER, EX-BOYFRIEND AT TIME OF THE OFFENCE >>

<< MULTIPLE ANSWERS ALLOWED >>

- 1) spouse, partner, (at the time)
- 2) ex-spouse, ex-partner, (at the time)
- 3) boyfriend (at the time)
- 4) ex-boyfriend (at the time)
- 5) relative
- 6) close friend
- 7) someone they work with
- 8) none of these
- 9) refuses to say

32d. Did any of the offender(s) have a knife, a gun, another weapon or something used as a weapon?

- (1) yes ---> GO TO Q32e
- (2) no ---> GO TO Q32g
- (3) don't know ---> GO TO Q32g

32e. (If weapon) What was it? << INT.: READ OUT >>

- (1) knife
- (2) gun
- (3) other weapon/stick

- (4) something used as a weapon
- (5) don't know

32f. Was the weapon actually used?

- (1) yes
- (2) no
- (3) don't know

32g. Taking everything into account, how serious was the incident for you?
Was it very serious, somewhat serious, or not very serious?

- (1) very serious
- (2) somewhat serious
- (3) not very serious

32h. Would you describe the incident as a rape (forced intercourse), an attempted rape,
an indecent assault, or as just behaviour which you found offensive?

- (1) a rape
- (2) an attempted rape
- (3) indecent assault
- (4) offensive behaviour
- (5) don't know

32i. Do you regard the incident as a crime?

- (1) yes
- (2) no
- (3) don't know

32j. (The last time) did you or anyone else report that incident to the police?

- (1) yes ---> GO TO Q32k
- (2) no ---> GO TO Q32n
- (3) don't know ---> GO TO Q32p

<< INT. IF YES, NOTE WHETHER THE REPORT WAS MADE BY THE RESPONDENT OR SOMEBODY ELSE AND ADJUST QUESTION ACCORDINGLY >>

32k. << INT.: IF YES >> Why did you (they) report it to the police?

<< INT.: MULTIPLE RESPONSES ALLOWED >>

<< INT.: IF NO CLEAR ANSWER: Can you tell me a little more?

- (1) To recover property
- (2) For insurance reasons
- (3) Crimes should be reported/serious event
- (4) Wanted offender to be caught/punished
- (5) To stop it happening again
- (6) To get help
- (7) Other

32l. On the whole, were you (were they) satisfied with the way the police dealt with your (their) report?

- (1) yes (satisfied) ---> GO TO Q32p
- (2) no (dissatisfied) ---> GO TO Q32m
- (3) don't know ---> GO TO Q32p

32m. << INT.: IF DISSATISFIED (Q32l = 2)

For what reasons were you (they) dissatisfied? You can give more than one reason.

- (1) didn't do enough
- (2) were not interested
- (3) didn't find or apprehend the offender
- (4) didn't recover my property (goods)
- (5) didn't keep me properly informed
- (6) didn't treat me corrETCly/were impolite

- (7) were slow to arrive
 - (8) other reasons (PLEASE SPECIFY)
.....
 - (9) don't know
-

32n. << INT.: IF NOT >> Why didn't you report it?
<< INT.: MULTIPLE RESPONSES ALLOWED >>
<< INT.: IF NO CLEAR ANSWER: Can you tell me a little more?

- (1) not serious enough/no loss/kid's stuff
 - (2) solved it myself/perpetrator known to me
 - (3) inappropriate for police/police not necessary
 - (4) reported to other public or private agencies
 - (5) my family solved it
 - (6) no insurance
 - (7) police could do nothing/lack of proof
 - (8) police won't do anything about it
 - (9) fear/dislike of the police/no involvement
wanted with police
 - (10) didn't dare (for fear of reprisal)
 - (11) other reasons (SPECIFY)
.....
 - (12) don't know
-

32o.Can I just check then, (the last time) did you or anyone else report it to any public or private agency?

- (1) yes
 - (2) no
 - (3) don't know
-

32p.In some countries, agencies have been set up to help victims of crime by giving information, or practical or emotional support. Did you get help from such a specialised agency?

- (1) yes --> GO TO CODING SHEET
 - (2) no --> GO TO Q32q
-

32q.Do you feel the services of a specialised agency to help victims of crime would have been useful for you?

- (1) no, not useful
- (2) yes, useful
- (3) don't know

CHECK OFFENSE
CODING SHEET

VICTIMS OF ASSAULT/THREATS (yes at Q22)

<< INT.: IF VICTIM MORE THAN ONCE, ASK ABOUT THE LAST TIME WITHIN THE PAST FIVE YEARS THAT THIS EVER HAPPENED >>

33. The assault or threat you mentioned that happened to you in the last five years.
(The last time) did this incident happen in your own home, near your own home, at work, elsewhere in your town or city or local, area, elsewhere in the country or abroad?

- (1) in own home
- (2) near own home
- (3) at the workplace
- (4) elsewhere in the city or local area
- (5) elsewhere in the country
- (6) abroad
- (7) don't know

33a. (The last time) How many people were involved in committing the offence?

- (1) one person
- (2) two people
- (3) three or more people
- (4) don't know

33b. (About the last incident) Did you know the offender(s) by name or by sight?

<< INT.: IF MORE THAN ONE OFFENDER, COUNT AS KNOWN, IF AT LEAST ONE KNOWN >>

- (1) did not know offender(s) ---> GO TO Q33d
- (2) known by sight only ---> GO TO Q33d
- (3) know by name ---> GO TO Q33c
- (4) did not see offender ---> GO TO Q33d

33c. (Only if known by name) Were any of them your spouse, ex-spouse, partner, ex-partner, boyfriend, ex-boyfriend, a relative or a close friend or was it someone you work with?

<< INT. MEANS RELATIONSHIP AT TIME OF THE OFFENCES>>

<<IF UNCLEAR, PROBE WHETHER EX-SPOUSE, EX-PARTNER, EX-BOYFRIEND AT TIME OF THE OFFENCE >>

<< MULTIPLE ANSWERS ALLOWED >>

- 1) spouse, partner, (at the time)
- 2) ex-spouse, ex-partner, (at the time)
- 3) boyfriend (at the time)
- 4) ex-boyfriend (at the time)
- 5) relative
- 6) close friend
- 7) someone they work with
- 8) none of these
- 9) refuses to say

33d. (The last time) can you tell me what actually happened, were you threatened, or was force used?

- (1) just threatened
- (2) force used
- (3) don't know

33e. Did (any of) the offender(s) have a knife, a gun, another weapon or something used as a weapon?

- (1) yes ---> GO TO Q33f
- (2) no ---> GO TO Q33h
- (3) don't know ---> GO TO Q33h

33f. (If weapon) What was it? << INT.: READ OUT >>

- (1) knife

- (2) gun
- (3) other weapon/stick
- (4) something used as a weapon
- (5) don't know

33g. Was the weapon actually used?

- (1) yes
- (2) no
- (3) don't know

33h. Did you suffer an injury as a result?

- (1) yes ---> GO TO Q33i
- (2) no ---> GO TO Q33j

33i. (If injury) Did you see a doctor or a healer as a result?

- (1) yes
- (2) no

33j. (The last time) did you or anyone else report that last incident to the police?

- (1) yes ---> GO TO Q33k
- (2) no ---> GO TO Q33n
- (3) don't know ---> GO TO Q33p

<< INT. IF YES, NOTE WHETHER THE REPORT WAS MADE BY THE RESPONDENT OR SOMEBODY ELSE AND ADJUST QUESTION ACCORDINGLY>>

33k. Why did you (they) report it to the police?

<< INT.: MULTIPLE RESPONSES ALLOWED >>

<< INT.: IF NO CLEAR ANSWER: Can you tell me a little more?

- (1) To recover property
- (2) For insurance reasons
- (3) Crimes should be reported/serious event
- (4) Wanted offender to be caught/punished
- (5) To stop it happening again
- (6) To get help
- (7) Other

33l. On the whole, were you (were they) satisfied with the way the police dealt with your (their) report?

- (1) yes (satisfied) ---> GO TO Q33p
- (2) no (dissatisfied) ---> GO TO Q33m
- (3) don't know ---> GO TO Q33p

33m. << INT.: IF DISSATISFIED (Q314i2 = 2)

For what reasons were you (they) dissatisfied? You can give more than one reason.

- (1) didn't do enough
- (2) were not interested
- (3) didn't find or apprehend the offender
- (4) didn't recover my property (goods)
- (5) didn't keep me properly informed
- (6) didn't treat me correctly/were impolite
- (7) were slow to arrive
- (8) other reasons (PLEASE SPECIFY)
-
- (9) don't know

33n. << INT.: IF NOT >> Why didn't you report it?

<< INT.: MULTIPLE RESPONSES ALLOWED >>

<< INT.: IF NO CLEAR ANSWER: Can you tell me a little more?

- (1) not serious enough/no loss/kid's stuff
- (2) solved it myself/perpetrator known to me
- (3) inappropriate for police/police not necessary
- (4) reported to other public or private agencies
- (5) my family solved it
- (6) no insurance
- (7) police could do nothing/lack of proof
- (8) police won't do anything about it
- (9) fear/dislike of the police/no involvement wanted with police
- (10) didn't dare (for fear of reprisal)
- (11) other reasons (SPECIFY)
.....
- (12) don't know

33o Can I just check, (the last time) did you or anyone else report it to any public or private agency?

- (1) yes
- (2) no
- (3) don't know

33p. Taking everything into account, how serious was the incident for you?

Was it very serious, somewhat serious, or not very serious?

- (1) very serious
- (2) somewhat serious
- (3) not very serious

33q. Do you regard the incident as a crime?

- (1) yes
- (2) no
- (3) don't know

33r. In some countries, agencies have been set up to help victims of crime by giving information, or practical or emotional support. Did you get help from such a specialised agency?

- (1) yes --> GO TO CODING SHEET
- (2) no --> GO TO Q33s

33s. Do you feel the services of a specialised agency to help victims of crime would have been useful for you?

- (1) no, not useful
- (2) yes, useful
- (3) don't know

CHECK OFFENSE
CODING SHEET

CONSUMER FRAUD

ALL RESPONDENTS

34. Now changing the subject a little. Last year (in 1999), were you the victim of a consumer fraud? In other words, has someone when selling something to you or delivering a service cheated you in terms of quantity or quality of the goods/service?

- (1) yes ---> GO TO Q34a
- (2) no ---> GO TO Q35
- (3) don't know ---> GO TO Q35

<< INT.: IF MORE THAN ONCE, ASK ABOUT THE LAST TIME >>

34a. << INT.: IF YES >> (The last time) how did this fraud take place? Was it to do with ...
<< INT.: READ OUT >>

- (1) construction or repair work
- (2) work done by a garage
- (3) a hotel, restaurant or pub
- (4) a shop of some sort
- (5) some other things (PLEASE SPECIFY)
.....
- (6) <don't know> DON'T READ OUT

34b. (The last time), did you or anyone else report this consumer fraud to the police?

- (1) yes ---> GO TO Q35
- (2) no ---> GO TO Q34c
- (3) don't know ---> GO TO Q35

34c. (The last time) did you or anyone else report it to any public or private agency?

- (1) yes ---> GO TO Q34d
- (2) no ---> GO TO Q35
- (3) don't know ---> GO TO Q35

34d. <<IF YES>> Who did you report it to?
.....

CORRUPTION

35. In some areas there is a problem of corruption among government or public officials. During 1999, has any government official, for instance a customs officer, police officer or inspector in your own country, asked you or expected you to pay a bribe for his service?

- (1) yes ---> GO TO Q35a
- (2) no ---> GO TO Q36
- (3) don't know ---> GO TO Q36

<< INT.: IF MORE THAN ONCE, ASK ABOUT THE LAST TIME >>

35a. << INT.: IF YES >> (The last time) What type of official was involved (the last time)?

- (1) government official
- (2) customs officer
- (3) police officer
- (4) inspector
- (5) elected municipal councilors
- (6) municipal officials
- (7) tax/revenues officials
- (8) doctors / nurses
- (9) teachers / professors
- (10) officials in courts
- (11) private sector
- (12) other (PLEASE SPECIFY)
.....

.....

35b. (The last time), did you or anyone else report this to the police?

- (1) yes ---> GO TO Q36
- (2) no ---> GO TO Q35c
- (3) don't know ---> GO TO Q36

35c. (The last time) did you or anyone else report it to any public or private agency?

- (1) yes ---> GO TO Q35d
- (2) no ---> GO TO Q36
- (3) don't know ---> GO TO Q36

35d. <<IF YES>> Who did you report it to?

.....

continue with Q35e

35e. (if reported) Why did you report it?

<<INT. IF RESPONDENT DID NOT REPORT PERSONALLY, ASK ABOUT REASONS WHY OTHER PERSON REPORTED
MULTIPLE RESPONSE >> ==

- 1) Considered it as a crime that should be reported/ serious event
- 2) Wanted offender to be caught/ punished
- 3) To recover the money
- 4) To stop the plight of corruption
- 5) To get help
- 6) To get compensation from the offender
- 8) Other reason

Continue with question 35f

35f. On the whole, were you satisfied with the way the police dealt with your report?

- 1) yes (satisfied)
- 2) no (dissatisfied)
- 9) don't know

If answer is equal to code 1 or to code 9, then continue with question 35i

If answer equal to code 2 then continue with question 35g

35g. For what reasons were you dissatisfied? You can give more than one reason.

<< INT. MULTIPLE ANSWERS ALLOWED >>

- 1) didn't do enough
- 2) were not interested
- 3) didn't treat me correctly/were impolite
- 4) didn't find or apprehend the offender
- 5) didn't keep me properly informed about investigation
- 6) other reasons
- 9) don't know

Continue with question 35i

35h. (if not reported) Why didn't you report it?

<< INT. IF NO CLEAR ANSWER: >> Can you tell me a little more?

<< INT. MULTIPLE ANSWERS ALLOWED >>

- 1) Because this way I solved my problem
- 2) police were involved
- 3) didn't dare for fear of reprisals from the official involved
- 4) not worth reporting
- 5) perpetrator known to me/long standing relationship
- 6) police wouldn't have done anything / wouldn't have been interested
- 7) didn't want the incident publicly known
- 8) reported to other authorities instead
- 9) fear/dislike of the police/no involvement wanted with police
- 10) lack of time / too much trouble

- 11) other reasons
- 12) don't know

Continue with question 35i

ALL RESPONDENTS

35i. It is known that in some countries the problem of corruption among government or public officials is highly perceived by citizens. Imagine a person who needs something that is entitled to him/her by law. Is it likely or not likely that this person would have to offer money, a present or a favour (i.e., more than official charge), to get help from:

	Category	1) Likely	2) Not likely	3) Don't know
1	Members of Parliament			
2	Officials in the ministries			
3	Elected municipal councilors			
4	Municipal officials			
5	Customs officials			
6	Police officers			
7	Tax/revenues officials			
8	Doctors / nurses			
9	Inspectors			
10	Teachers / Professors			
11	Officials in courts			
12	Private sector			

Continue with question 35j

35j. In comparison to ten years ago, is now easier or more difficult...

		1) Easier	2) More difficult	3) Don't know
1	To find the right official who will deal with your problem			
2	To get fair treatment			
3	To get a given official to do you a favour			

Continue with question 36

36. Now I would like to ask some questions about your area and about your opinion of crime in your area.

In some areas, people do things together and try and help each other, while in other areas people mostly go their own way. In general, what kind of area would you say you live in. Is it one where people mostly help each other, or where people mostly go their own way?

- (1) mostly help each other
- (2) mostly go their own way
- (3) mixture
- (4) don't know

37. How safe do you feel walking alone in your area after dark? Do you feel very safe, fairly safe, a bit unsafe, or very unsafe?

<< INT.: IF RESPONDENT SAYS NEVER GOES OUT, STRESS "HOW SAFE WOULD YOU FEEL" >>

- (1) very safe
- (2) fairly safe
- (3) bit unsafe
- (4) very unsafe

38.

How safe do you feel when you are home alone after dark? Do you feel very safe, fairly safe, a bit unsafe or very unsafe.

- 1) very safe
- 2) fairly safe
- 3) bit unsafe
- 4) very unsafe

39. What would you say are the chances that over the next twelve months someone will try to break into your home? Do you think this is very likely, likely or not likely?

- (1) very likely
- (2) likely
- (3) not likely
- (4) don't know

40. Taking everything into account, how good do you think the police in your area is in controlling crime? Do you think they do a very good job, a fairly good job, a fairly poor job or a very poor job?

- 1) very good job
- 2) fairly good job
- 3) fairly poor job
- 4) very poor job

41. And what about the helpfulness of the police. How far would you agree that the police do everything they can to help people and be of service? Would you fully agree, tend to agree, tend to disagree or fully disagree?

- 1) fully agree
- 2) tend to agree
- 3) tend to disagree
- 4) fully disagree

42. People have different ideas about the sentences which should be given to offenders. Take for instance the case of a man of 20 years old who is found guilty of burglary for the second time. This time, he has stolen a colour TV. Which of the following sentences do you consider the most appropriate for such a case?

<< INT.: READ OUT - REPEAT IF NECESSARY >>

- (1) fine ---> GO TO Q43
- (2) prison ---> GO TO Q42a
- (3) community service ---> GO TO Q43
- (4) suspended sentence ---> GO TO Q43
- (5) any other sentence
(PLEASE SPECIFY)
.....
..... ---> GO TO Q43
- (6) <don't know> (DO NOT READ) ---> GO TO Q43

42a. << INT.: IF PRISON - Q42 = 2 >>

For how long do you think he should go to prison?

- (1) 1 month or less
- (2) 2 - 6 months
- (3) 6 months - 1 year
- (4) 1 year
- (5) 2 years
- (6) 3 years
- (7) 4 years
- (8) 5 years
- (9) 6-10 years
- (10) 11-15 years
- (11) 16-19 years
- (12) 20-24 years
- (13) more than 24 years
- (14) life sentence
- (15) don't know

43. I now want to finish by asking a few more questions about yourself and your household. How often do you personally go out in the evening for recreational purposes, for instance to a pub, restaurant, cinema or to see friends? Is this almost every day, at least once a week, at least once a month or less?

- (1) almost every day
- (2) at least once a week

- (3) at least once a month
 - (4) less often
 - (5) never
 - (6) don't know
-

<< OPTIONAL >>

43a. During the last week, how often were you visited by the following people who live in your neighbourhood: immediate neighbours, other neighbours, relatives not living with you, or friends.
Was this

- (1) three or more times
 - (2) twice
 - (3) once
 - (4) not at all
 - (5) don't know/can't remember
-

44

In order to help us understand why some homes are more at risk of crime than others, could I ask you a few questions about the security of your houses? Is your house protected by the following...

<<INT. ASSURE RESPONDENT THAT THESE DATA WILL BE TREATED CONFIDENTIALLY AND ANONYMOUSLY>>

<< INT. READ OUT>>

<<INT. MULTIPLE ANSWERS ALLOWED>>

- 1) a burglar alarm
 - 2) special door locks
 - 3) special window or door grilles
 - 4) a dog that would detect a burglar
 - 5) a high fence
 - 6) a caretaker or security guard
 - 7) a formal neighbourhood watch scheme
 - 8) friendly arrangements with neighbours to watch each others houses.
 - 9) not protected by any of these
 - 10) respondent refuses to answer
-

<< OPTIONAL >>

45. Do you rent your house, or do you own it?

- (1) house is rented ---> GO TO Q45a
 - (2) house is owned ---> GO TO Q46
 - (3) other ---> GO TO Q46
 - (4) don't know ---> GO TO Q46
-

<< OPTIONAL >>

45a. << INT.: IF RENTED >>

Is it rented from a private landlord, or from a local authority or public housing agency?

- (1) private landlord
 - (2) local authority
 - (3) public housing agency
 - (4) other landlord
-

46.

There is much concern about crime committed by young people. Would you like to say what you think would be the most effective way of reducing crime by young people? You can give up to three ways if you wish.

<< INT. CODE UP TO THREE ANSWERS >>

- 1) Better discipline by parents / better parenting/family upbringing to give better respect for the law
 - 2) More discipline in school / better education
 - 3) Reducing poverty / increasing employment levels
 - 4) Better policing / more police
 - 5) Increasing sentences for crime / making sentences tougher
 - 6) Other answers
-

47. Do you or someone else in your household own a handgun, shotgun, rifle or air rifle?

- (1) yes ---> GO TO Q47a
- (2) no ---> GO TO Q48

- (3) refused
- (4) don't know

---> GO TO Q48
---> GO TO Q48

47a. Could you tell me which sort of gun or guns you own?

<< INT.: MULTIPLE ANSWER POSSIBLE - CODE ALL GUNS IF MORE THAN ONE MENTIONED >>

- (1) handgun
 - (2) shotgun
 - (3) rifle
 - (4) air rifle
 - (5) other rifle
 - (6) don't know
 - (7) refused to say
-

47b. For what reason do you own the gun (guns)?

<< INT.: MULTIPLE ANSWER >>

- (1) for hunting
 - (2) target shooting (sports)
 - (3) as part of a collection (collector's item)
 - (4) for crime prevention/protection
 - (5) in armed forces or the police
 - (6) because it has always been in our family/home
 - (7) refused to answer
-

48. Is your house insured against burglary?

- (1) yes
 - (2) no
 - (3) don't know
-

Thank you very much for your co-operation in this survey. We realize that we have been asking you some difficult questions. So if you like, I can give you again a telephone number of a person in my office if you want to check.

INTERVIEWER OFFENCE CODING SHEET

	(1)	(2)	(3)
	Non-vehicle owner	Non-victim	Victim 5 years
			Yes at Q
			GO TO Q
Theft of cars			10
-----			-----
Theft from cars			11
-----			-----
Car damage/vandalism			12
-----			-----
Theft of motor scooters/cycles			14
-----			-----
Theft of bicycle			16
-----			-----
Burglary	xxx		17
-----			-----
Attempted burglary	xxx		18
-----			-----
Robbery	xxx		19
-----			-----
Personal thefts	xxx		20
-----			-----
Sexual offences	xxx		21
-----			-----
Assaults/threats	xxx		22
-----			-----

INTERVIEWER:

CHECK EACH OFFENCE ONE BY ONE. IF VICTIM WITHIN 5 YEARS, GO TO QUESTION AS INDICATED IN LAST COLUMN.

eg, If victim of car theft, go to Q 23.

FOR VEHICLE OFFENCES: IF NON-VEHICLE OWNERS TICK FIRST COLUMN

IF VICTIM WITHIN LAST FIVE YEARS OF MORE THAN ONE OFFENCE, WORK THROUGH QUESTIONS IN ORDER

eg, If victim of bicycle theft and a robbery, go to Q27 and work through to Q27b. Then, checking this sheet again, go to Q30 and work through to Q30p.

VICTIMS:

AFTER CHECKING ALL THROUGH THIS SHEET AND COMPLETING DETAILS OF ALL OFFENCES, GO TO Q34.

NON-VICTIMS:

IF NOT VICTIM OF ANY OFFENCE IN LAST 5 YEARS, GO TO TO Q34